IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: Michael Ely, et al.) Conf. No.: 1990)) Art Unit: 2445
Serial No.:	10/081,560)) Examiner: Pollack, Melvin H.)
Filed:	Feb. 20, 2002	
For:	METHOD AND APPARATUS FOR A BUSINESS CONTACT CENTER))))
Attorney Docket No.: 0600/96785		,)

<u>AMENDMENT</u>

Commissioner of Patents P.O. Box 1450 Alexandria, VA 22313-0001

Applicant has received a notice that the signature of one of the inventors of the above-identified application, Robert Opiela, is missing. However, after careful review, applicants are unable to identify any deficiency in the declaration filed. A declaration with Mr. Opiela's signature was filed and received in the PTO on June 4, 2002. A copy of that declaration signed by Mr. Opiela is enclosed, along with copies of the other documents filed with it and a copy of the postcard stamped by the PTO as received June 4, 2002. Applicants are unable to find any errors in the declaration papers to correct.